



Facilities Management Solutions

MOCK SURVEY

A safe environment starts with proactive solutions.

The Mock Survey is a best practice to ensure organizations remain in a “survey ready” mode. It is an excellent opportunity for Facilities Management Solutions (FMS) to take a fresh look at policies, procedures, and processes to identify potential areas that may be out of compliance or opportunities for improvement.

It’s important to be prepared for an actual survey from a state agency on behalf of the Centers for Medicare and Medicaid Services (CMS) or their accrediting organizations, such as The Joint Commission (TJC), Det Norske Veritas (DNV-GL), or Healthcare Facilities Accreditation Program (HFAP). Facilities Management Solution’s subject matter experts test your hospital’s response to the unannounced survey process, giving your facility the opportunity to correct deficiencies before these organizations arrive for an accreditation survey. Our attention to detail and ability to analyze your documentation make us the optimal choice to work with your team.

FMS Mock Survey Includes:

- Detailed Report
- Increased Safety and Compliance
- Familiarity with the Survey Process

*The fact is **only 20% of healthcare facilities pass** annually with zero discrepancies for Life Safety performance. 80% of The Joint Commission’s elements of performance (600+ in total) is made up of Life Safety and Environment of Care*

A unique approach to healthcare facilities operations.

Facilities Management Solutions (FMS) has direct healthcare facilities management experience and over 100 years' combined experience applied across more than 180 hospitals. We are an essential partner in ensuring that maintenance teams and facilities are functioning at optimum levels and regulatory compliance risks are minimized.

MANAGEMENT SERVICES

- Director/Consultant of Facilities Management Placement
- Integrated Facilities Program
- Regulatory Compliance
 - Mock Survey
 - Safety Officer Readiness Training
 - Ligature Risk Assessment
 - Life Safety Assessment
 - Life Safety Plan Drawing Design & Updates
- Emergency Management
- Construction Project Management

ASSESSMENT SERVICES

- Energy Management
- Facilities Spend & Opportunities Assessment (FSOA)
- Facilities Infrastructure & Condition Assessment (FICA)

WHO WE SERVE

- Acute, Rehabilitation, Behavioral and Specialty Hospitals
- Outpatient Care Facilities
- Long-term Acute Care Facilities

What does a Mock Survey Include?

- Mock Surveys are based upon the latest adopted Accreditation, CMS, and NFPA standards.
- Customized report deliverable
- General discussion with facility staff to review building layout, square footage, and areas of concern
- Review of Environment of Care/Physical Environment plans
- Review of Annual Evaluations
- Review of Hazardous Materials and Waste procedures
- Review of NFPA 101-2012 Life Safety Code requirements including life safety drawings
- Review of Infection Control policies related to construction/renovation
- Review of Fire Response Plan
- Fire Drill review and critiques
- Fire Alarm and Fire Suppression Testing Compliance
- Review of Utility System and Medical Equipment maintenance
- Emergency Power Systems documentation review
- Building Tour for identifying possible deficiencies
- Review of Emergency Management HVA
- Review of Emergency Operations Plan
- Disaster Drills critique review
- Closing Meeting

Detailed Report: You will receive a thorough report outlining your opportunities for improvement.

Increased Safety and Compliance: As you work through these opportunities, you will reap the rewards of a safer patient care environment as well as increased compliance with set standards.

Familiarity with the Survey Process: Your confidence level in the survey atmosphere will grow and, ultimately, you will feel more comfortable with the entire process.

